

Security and data overview

How asasii parking handles identity, audit, personal data, card data and continuity.

Identity and access

Single sign-on	With the property's own identity provider
Multi-factor authentication	Required on every console
Roles	Scoped by site and function

Audit

What is recorded	Every action, with the previous value
Retention	Seven years
Operational actions	Raising a barrier, waiving a fee or resolving an exception is recorded with a reason

Where the data lives

Environment	The property's own cloud account or data centre
Ownership	The property owns the data; the property's team holds the keys, the backups and the data
Operation	idataraya installs the platform, hardens it and keeps it current

Personal data

Plate images and personal data	Stay in the property's environment, under the Personal Data Protection Act 2010
Export	Every record exports on request

Card data

Handling	Card data is taken by the acquirer's terminals and gateway and never touches the platform
PCI scope	The property's PCI scope stays where it already is

Continuity

Environments	Primary and standby, with recovery objectives and drill results on the IT console
Backup	A drilled backup and restore
At the lane	Lane controllers keep working through a network drop and sync when the line returns
Business continuity	A tested business continuity plan

Monitoring and response

Monitoring	Continuous, from within the property's environment
Response	Severity-based response times, measured monthly

Integration

API	Documented, for sessions, passes and settlements
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asasii parking is a product of idataraya Sdn Bhd (1263428-K), Kuala Lumpur. Deployed in the client's own environment, customised and maintained by idataraya. info@idataraya.com · parking.asasii.com